



GLEN EIRA  
CITY COUNCIL

# FEES 2023-2024 IN HOME AND SOCIAL SUPPORT SERVICES

Glen Eira City Council provides a range of services to support people to live independently within their home and the community. Services aim to promote wellness and encourage independence.

| Service   | Service description  | Fee rate for service*      |         |         | Cost item |
|---|--|----------------------------|---------|---------|-----------|
|   |  | Low                        | Medium  | High    |           |
| <b>Domestic assistance*</b>   | Assistance with basic domestic tasks or food shopping on your behalf.  | \$9.10                     | \$19.10 | \$42.80 | Per hour  |
| <b>Individual Social Support*</b>   | One on one support - visiting in the home, socializing and/or doing activities   | \$9.10                     | \$19.10 | \$42.80 | Per hour  |
| * A per kilometer rate of \$1 is charged for any support that requires travel – i.e. shopping |  |                            |         |         |           |
| <b>Personal care</b>  | Provides practical assistance with tasks of daily living, i.e. showering or dressing.  | \$7.50                     | \$15.50 | \$42.80 | Per hour  |
| <b>Respite Care</b>   | For people that need someone to care for a family member while they take a break.  | \$9.10                     | \$19.10 | \$42.80 | Per hour  |
| <b>Delivered meals</b>  | Delivers nutritious meal consisting of soup, main meal and dessert   | \$9.45                     | \$10.90 | \$15.85 | Per meal  |
| <b>Home Maintenance &amp; Modifications</b>   | Assistance with basic handyman tasks or modifications to maintain independence.<br><b>Please note:</b> materials required for jobs are charged at cost price | \$17.65                    | \$25.15 | \$62.05 | Per hour  |
| <b>Social Support Group Activities</b>  | Council provides the following social support programs for people to stay connected in their communities and to promote health and wellbeing.                |                            |         |         |           |
|   | Leila Road Centre Carnegie provides interest-based activities on-site (transport provided).  | \$21.90                    | \$27.85 | \$39.05 | Per day   |
|   | Exercise Program at Leila Road   | \$5.35                     | \$6.50  | \$7.50  | A session |
|   | Exercise Program Transport   | \$2.40                     |         |         | One Way   |
|   | Weekly excursion program - "Explorers"   | Fees are based on activity |         |         |           |
|   | Explorers Program Transport  | \$2.40                     |         |         | One Way   |
| <b>Community transport</b>  | Provides a bus run to Bentleigh and Carnegie precincts and libraries.  | \$2.40                     |         |         | One Way   |

Fee rates are based on income ranges outlined below and will be confirmed prior to service starting.

| Income range               | Low fee            | Medium fee            | High fee            |
|----------------------------|--------------------|-----------------------|---------------------|
| <b>For a single person</b> | Less than \$39,089 | \$39,089 to \$86,208  | More than \$86,208  |
| <b>For a couple</b>        | Less than \$59,802 | \$59,802 to \$115,245 | More than \$115,245 |

**Please note:** These fees do not apply to Home Care Packages and Full Cost Recovery charges. Council requires at least one business day notice for a service cancellation and if this is not received, the usual fee will apply. To access the services, people aged 65 years and over should contact My Aged Care on 1800 200 422 to establish eligibility for the services. People under 65 should contact Council's Service Centre on 9524 3333. These services are funded through a combination of client fees, Council, and either the Commonwealth Home Support Programme or the Victorian Home and Community Care Program for Younger People.